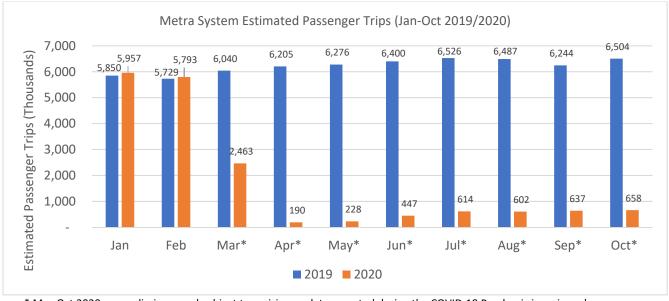


TO: Board of Directors DATE: November 13, 2020

FROM: Jim Derwinski, CEO/Executive Director

**SUBJECT:** October 2020 Ridership Trends

Ridership increased slightly in October compared to last month as the State of Illinois and the city of Chicago remained in Phase IV of their respective COVID-19 recovery plans. The city of Chicago issued a non-essential business curfew on Oct 23, effective 10 pm to 6 am. Preliminary October 2020 estimated passenger trips were about 657,910, a 3.3 percent increase from the 636,810 estimated passenger trips in September 2020, and an 89.8 percent decrease from October 2019. October 2020 had one less weekday and one additional Saturday compared to October 2019.

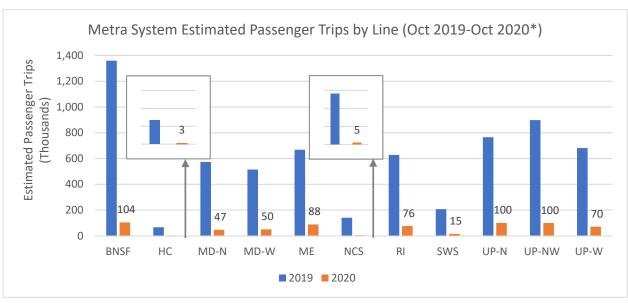


<sup>\*</sup> Mar-Oct 2020 are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed. Free rides for July, August, and September are not included at this time while the data is being reconciled.

Metra operated 382 trains per day for all weekdays in October and 181 trains for all Saturdays, Sundays.

Sales for the special \$10 all-day pass continued in October.

The system averaged 26,090 riders per weekday in October, reaching a maximum of 27,990 riders per weekday on Thursday, October 8. Tuesdays, Wednesdays and Thursdays were the strongest performing days throughout the month, with an average of 26,960, 26,950, and 26,830 riders per day, respectively. Friday average ridership of 25,000 riders per day exceeded Monday ridership of 24,790.



<sup>\*</sup> October 2020 is preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

Prepared by

Lynnette Ciavarella, Senior Division Director, Strategic Planning & Performance
Jason Osborn, Department Head, System Performance & Data
Cody Wolcott, Service Analyst, System Performance & Data